



2913 N. Ontario St., Burbank, CA 91504  
 818-446-2450 www.bmwburbank.com  
 BAR#283757 EPA ID#CAL000417063

# Repair Order Invoice

Doc Number: 43292  
 Service Writer: LEE HANES  
 Date Printed: 02/26/2019  
 Date Promised: 05/22/2018  
 Date In: 05/22/2018  
 Cashier: LEE HANES  
 Cashier Date: 05/29/2018

**PINHAS BARAK**  
~~15216 HARTS BOK ST~~  
~~SHERMAN OAKS, CA 91403~~

**Customer Information**  
 Home Phone: 818-398-3989  
 Work Phone: 818-398-3989  
 Email: PINIBARAK@MARBLESERVIC

Fold Here

**Unit** 2018 BMW K1600GTL **Color:**LIGHT WHITE **Keyboard:**  
 VIN/SerialWB10F1208JZD91283 **Plate:** **Odom/Hrs**9,386 **Out:**9,388

**CUSTOMER STATES BATTERY NOT FUNCTIONING PROPERLY**

**Description:**

**Resolution:**CUSTOMER WAS COMPLAINING OF BATTERY NOT CHARGING PROPERLY BATTERY WAS TESTED AND TESTED GOOD BIKE HAS NUMEROUS LED LIGHTS HOOKED UP TO AS WELL AS FRONT AND REAR CAMERAS AND VARIOUS TYPES OF CHARGING DEVICES WHICH COULD BE CAUSING BIKE TO ACT ABNORMAL CUSTOMER NEVER WANTS TO LEAVE BIKE FOR PROPER DIAG AS FAR AS WE ARE CONCERNED BATTERY IS GOOD

Part #	Qty	Description	Price	Discount	Total
61218531121	0.00	Battery AGM	\$176.13	\$0.00	\$0.00
<b>Parts Subtotal</b>					<b>\$0.00</b>

**Job Subtotal** \$0.00

**CUSTOMER STATES THROTTLE NOT PERFORMING PROPERLY**

**Description:**CUSTOMER ALSO CALLED THE FOLLOWING DAY TO SAY THAT SAME THING HAPPENED AGAIN BUT THIS WAS NOT VERIFIED HERE IN SHOP

**Resolution:**COMPLAINT : THROTTLE NOT OPERATING PROPERLY TRIPS CODE CAUSE THROTTLE INOP CORRECTION RESET VALUES COULD NOT FIND FAILED COMPONENT OR DUPLICATE CONCERN BIKE APPEARS TO BE A GOOD REPRESENTATION OF A BMW PRODUCT AT THIS TIME CUSTOMER WAS ADVISED TO LEAVE BIKE FOR FUTHER OBSERVATION BUT DID NOT WANT TO DO SO WE DID SEE AT THROTTLE CODE BUT NEVER DUPLICATED THE PROBLEM CHECKED FOR THE LATEST UPDATES THEY WERE THE LATEST AVAILABLE CUSTOMER DID SAY THE FOLLOWING DAY THAT IT HAPPENED AGAIN BUT A PROBLEM WITH THROTTLE HAS NEVER BEEN CONFIRMED IN OUR FACILITY THE CUSTOMER NOR WARRANTY WAS CHARGED FOR ANYTHING DONE

**Job Subtotal** \$0.00

**All Jobs Subtotal:** \$0.00  
**Total:** \$0.00  
**Less Deposits:** \$0.00  
**Total Due:** \$0.00

TERMS: STRICTLY CASH UNLESS ARRANGEMENTS ARE MADE. "I hereby authorize the repair work hereinafter to be done along with the necessary material

any other cause beyond your control or for any delays caused by unavailability of parts or delays in parts shipments by the supplier or transporter. I hereby grant you or your employees permission to operate the vehicle herein described on streets, highways, or elsewhere for the purpose of testing and/or inspection. An express mechanic's lien is hereby acknowledged on above vehicle to secure the amount of repairs thereto."

DISCLAIMER OR WARRANTIES: Any warranties on the products sold hereby are those made by the manufactures. The seller here expressly disclaims all warranties either express or implied, including any implied warranty of merchantability or fitness for a particular purpose, and the seller neither assumes nor authorizes any other person to assume for it any liability in connection with the sale of said products. Any limitation contained herein does not apply where prohibited by law.

\*\*\*Any motorcycle not picked up after 3 business days from the date of notification of completion will be assessed a storage fee of \$75 per day.\*\*\*

\*\*\*Motorcycles for repair will be stored outside during normal business hours. If you do not want your motorcycle exposed to the outside elements you are required to provide a cover for your motorcycle.\*\*\*

I hereby acknowledge that I was notified & gave oral approval of the above estimate: I hereby acknowledge receiving estimate of repairs:

Signature: \_\_\_\_\_

